

This Page Is Inserted by IFW Operations
and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

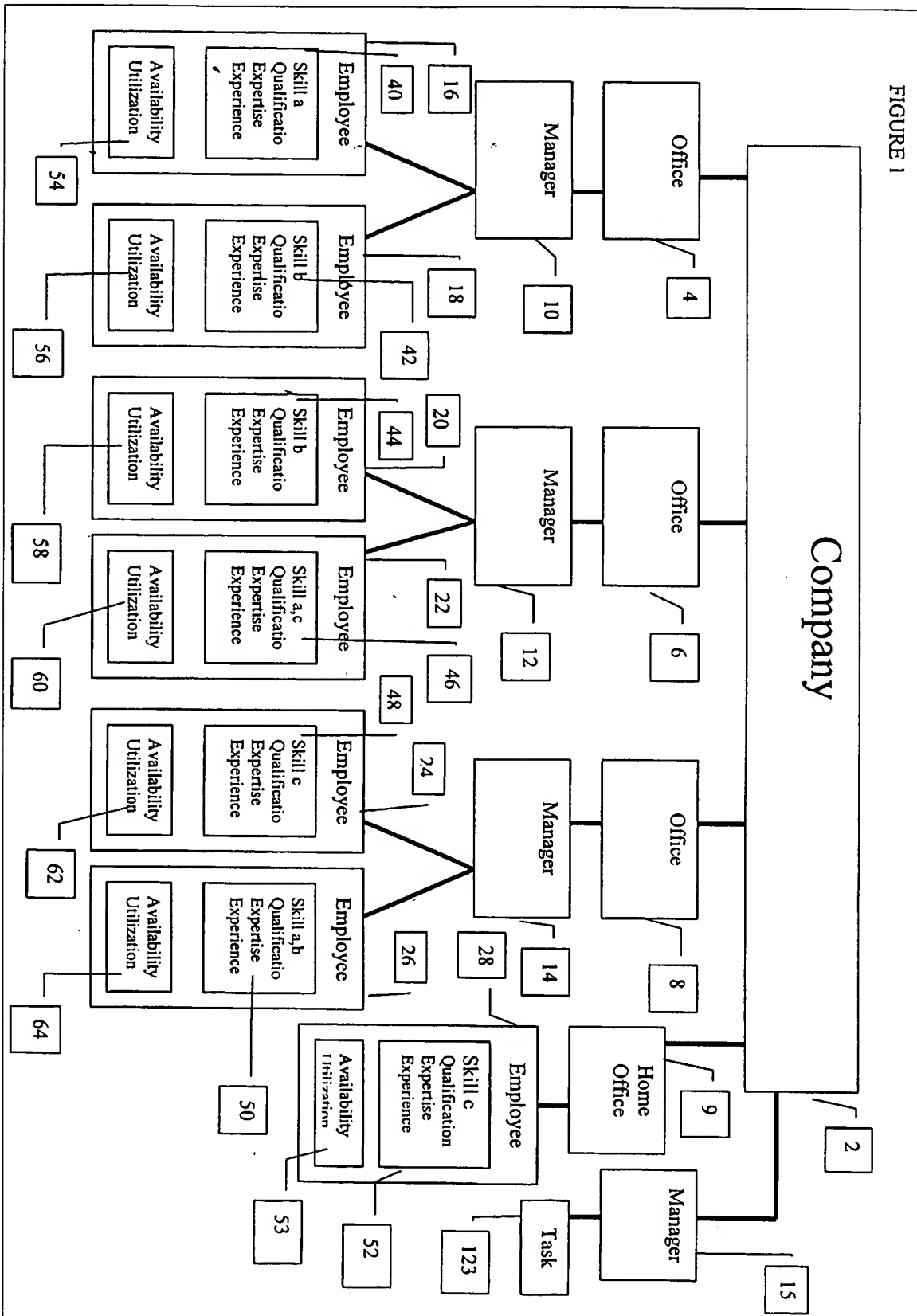
Defects in the images may include (but are not limited to):

- BLACK BORDERS
- ✓ • TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- ✓ • BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images,
please do not report the images to the
Image Problem Mailbox.**

FIGURE 1



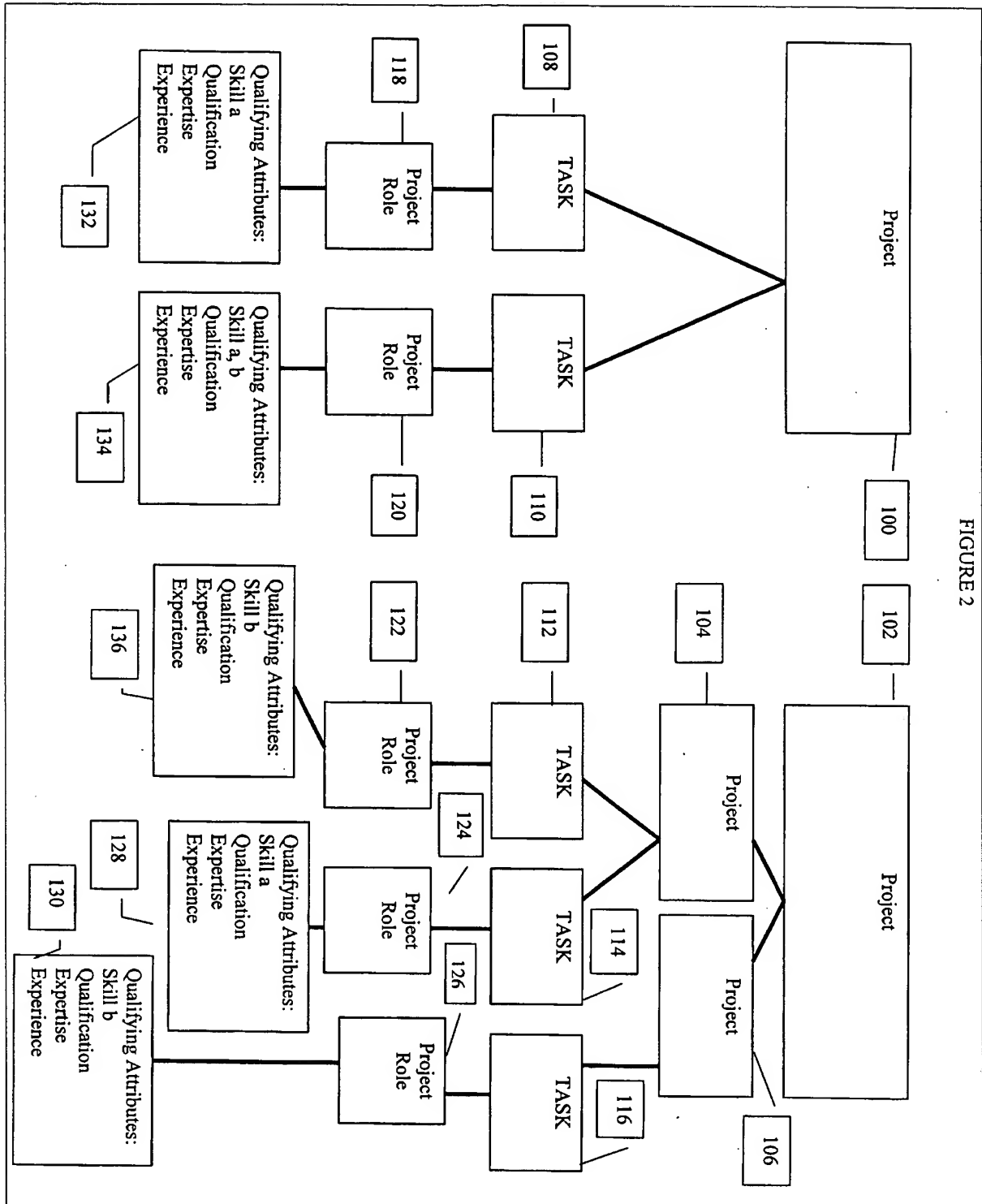
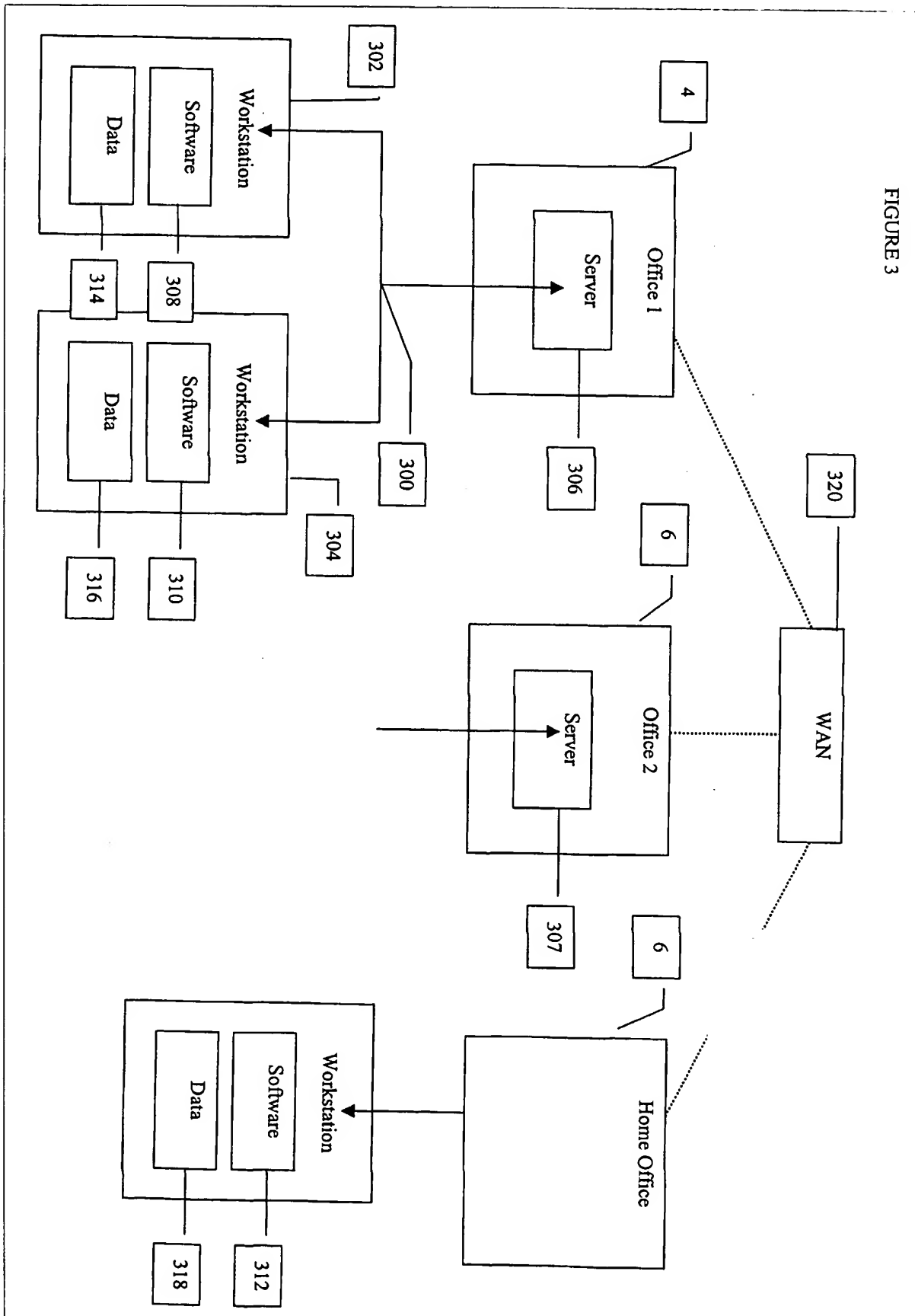
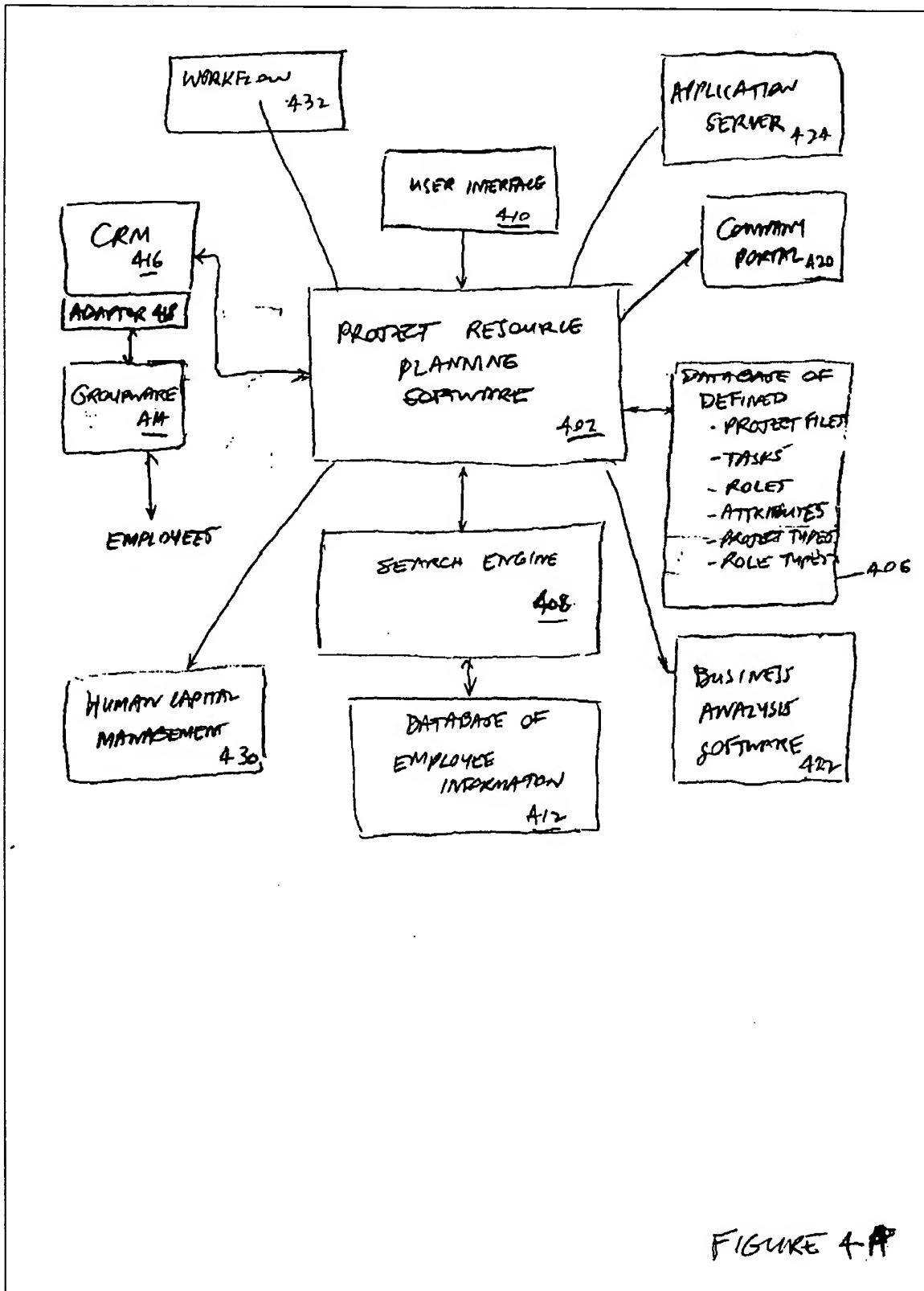
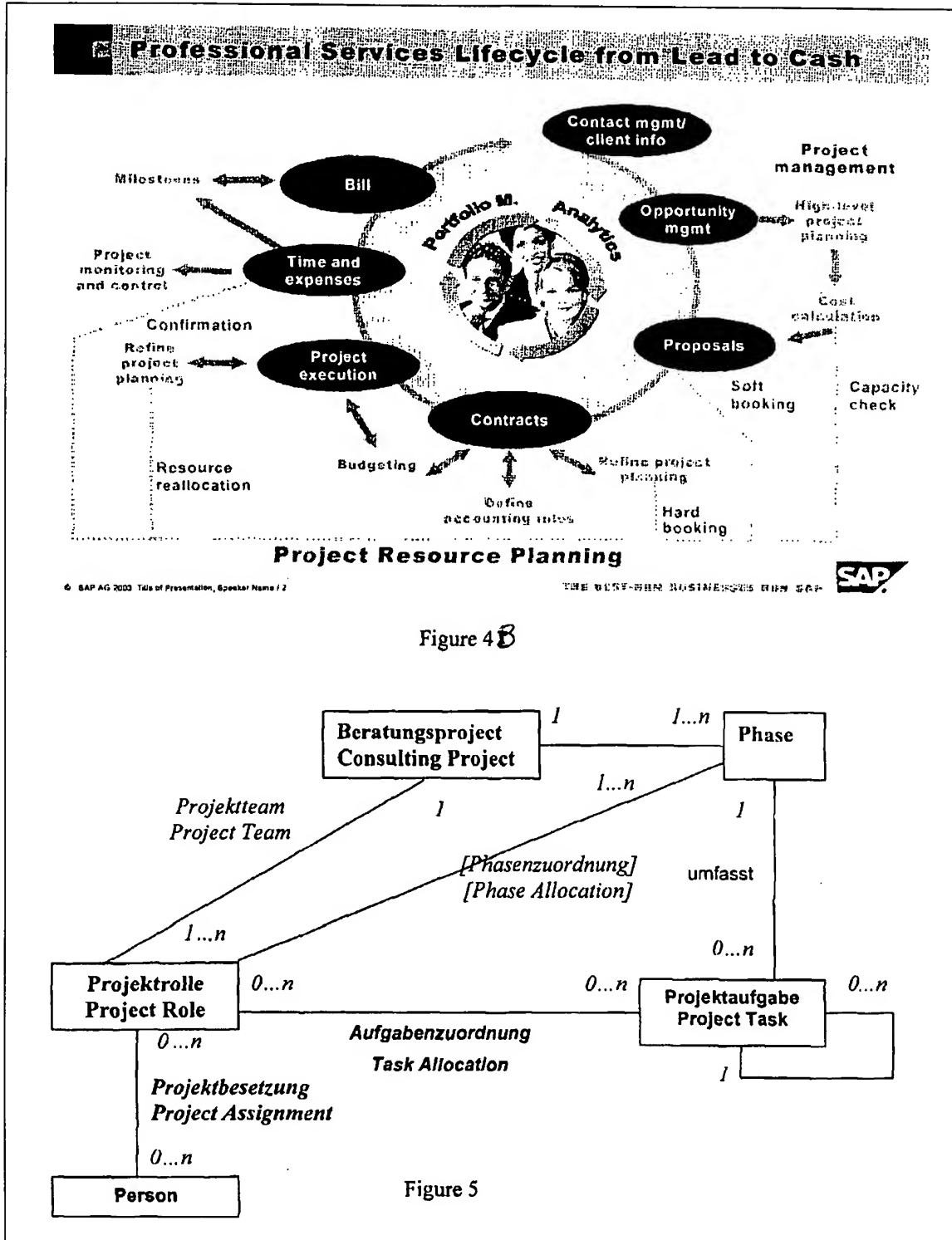


FIGURE 3







The screenshot displays a project management application window titled 'CRM Sales / Analytics'. On the left is a tree view with categories like 'Project Preparation', 'Business Structure', 'Realization', 'Review & Fin. Prep', and 'Go Live & Support'. The main area contains a form with the following fields:

- Bezeichnung:** CRM Sales / Analytics
- Number:** SP0002
- Project Type:** Consulting Project
- Reason for Project:** [Empty field]
- Responsible Role:** Project Leader
- Person Responsible:** [Empty field]
- Status:** [Empty field]
- Change status:** [Empty field]
- Priority:** 0
- Description:** Implementation of CRM Sales and CRM Analytics.
- Set Start Date:** 01.03.2003
- Calculated Start:** 01.03.2003
- Set Finish Date:** 01.06.2003
- Calculated Finish:** 01.06.2003
- Calendar:** USA

Figure 6

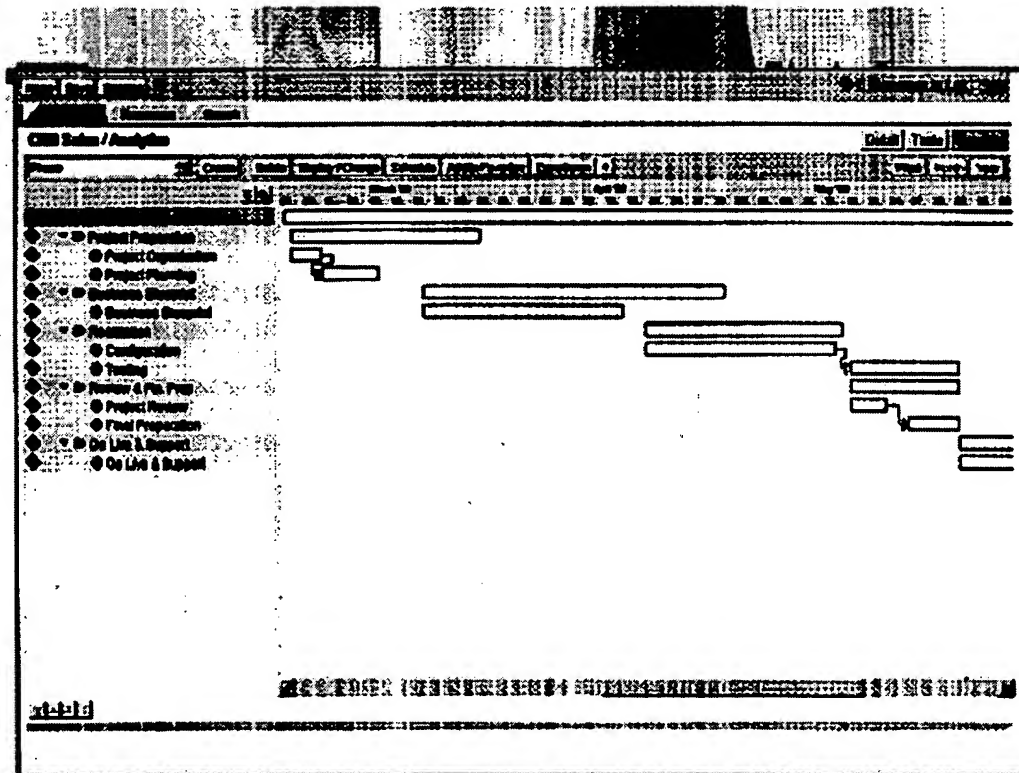


Figure 7

The screenshot shows a web browser window displaying the SAP Community profile of 'Hrs Boy Naeva'. The profile includes a header with the user's name and a small profile picture. Below the header, there is a section for 'Eigene Daten' (Own Data) with sub-sections for 'Profil Daten' and 'Kontakt Daten'. The main content area is titled 'DIE HIER EINGEGEBENEN DATEN WERDEN GESCHÜTZT ... UND ...' and contains a form with the following fields:

- Stammdaten:**
 - Nachname: Naeva
 - Vorname: Hrs Boy
 - Telefon: 06227-7...
 - Mobiletelefon: 017394...
 - e-Mail Adresse: hrs.boy.naeva@sap.com
- Kenntnisse & Kontakte:**
 - Fachaufgaben: Projektleitung, technische Koordination
 - Fachbezogene Kenntnisse: Web Application Server, R/3 HR, Personalentwicklung: ABAP, Programmierung: LDAP
 - Sprachkenntnisse: ☒ Englisch, ☐ Französisch, ☐ Griechisch, ☐ Italienisch, ☐ Spanisch, ☐ Technisch

On the right side of the profile, there is a section titled 'WHO IS WHO?' with a small photo and text describing the user's role as a 'SAP HR PARTNER' and 'SAP HR PARTNER'.

Figure 8:

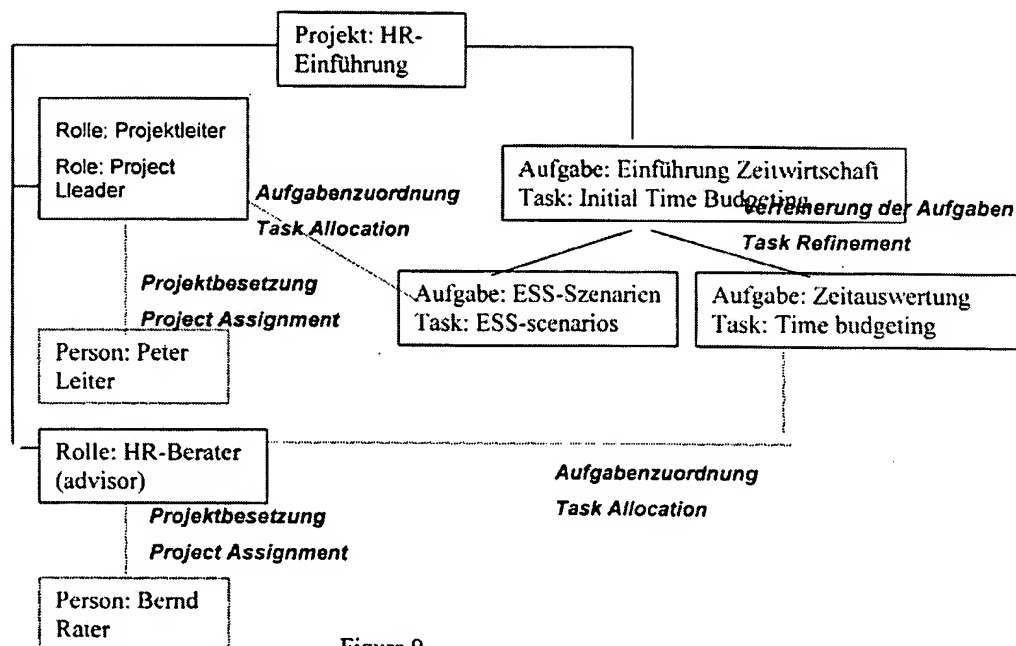


Figure 9

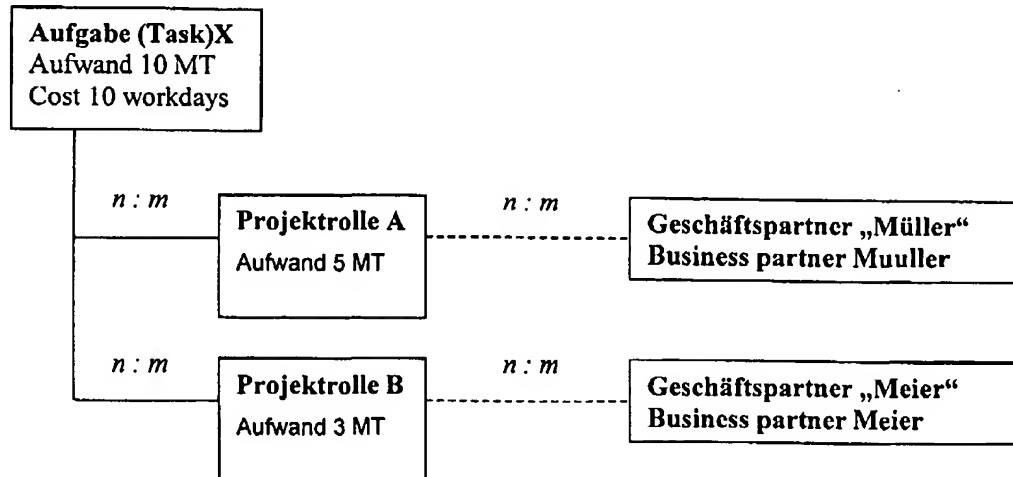


Figure 10

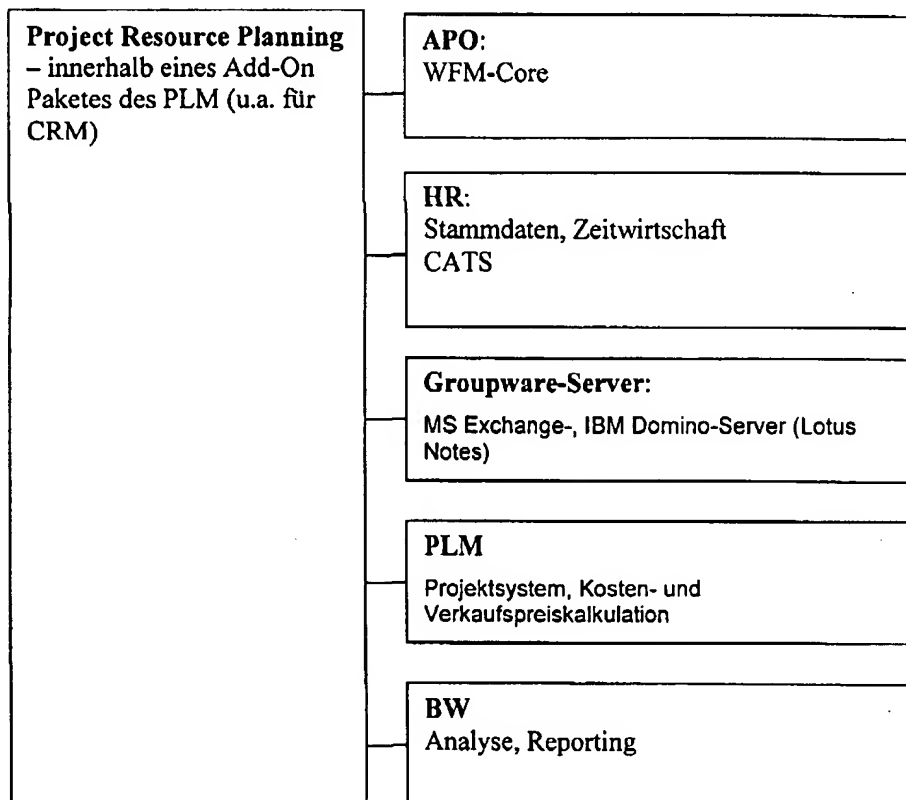


Figure 11

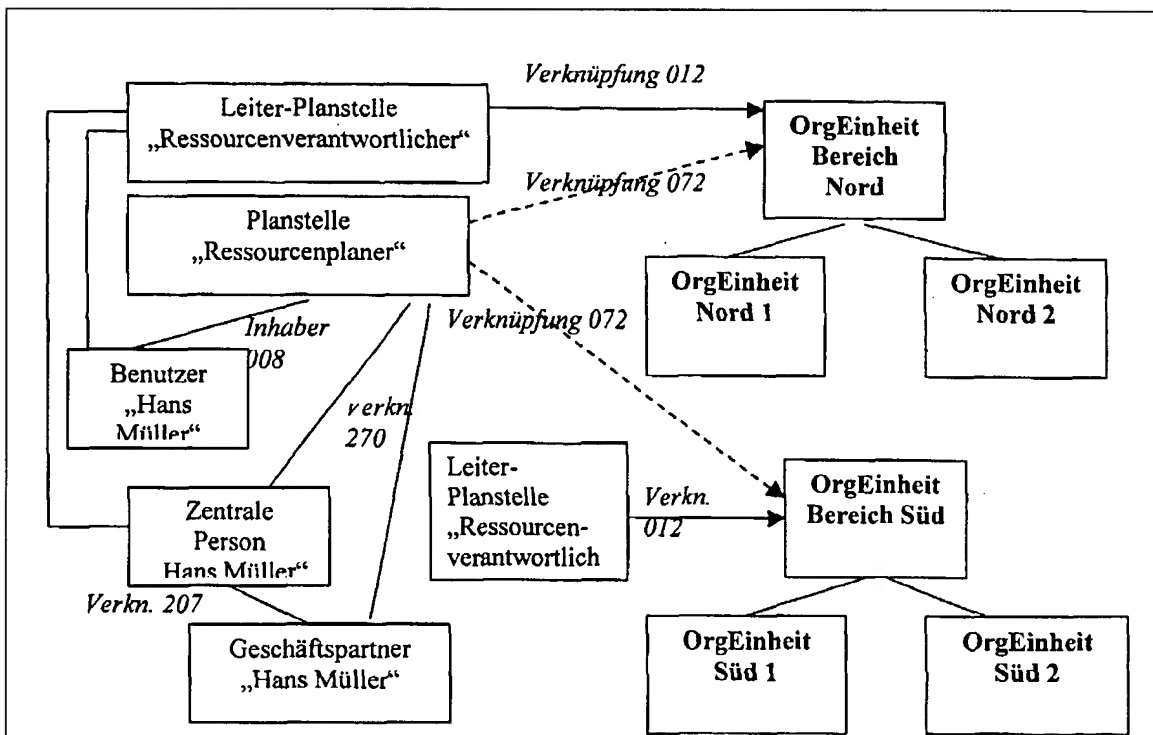


Figure 12

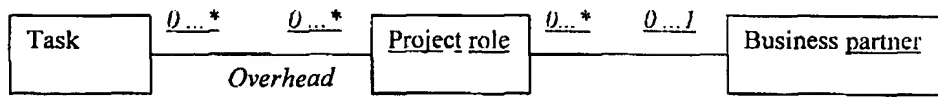


Figure 13:

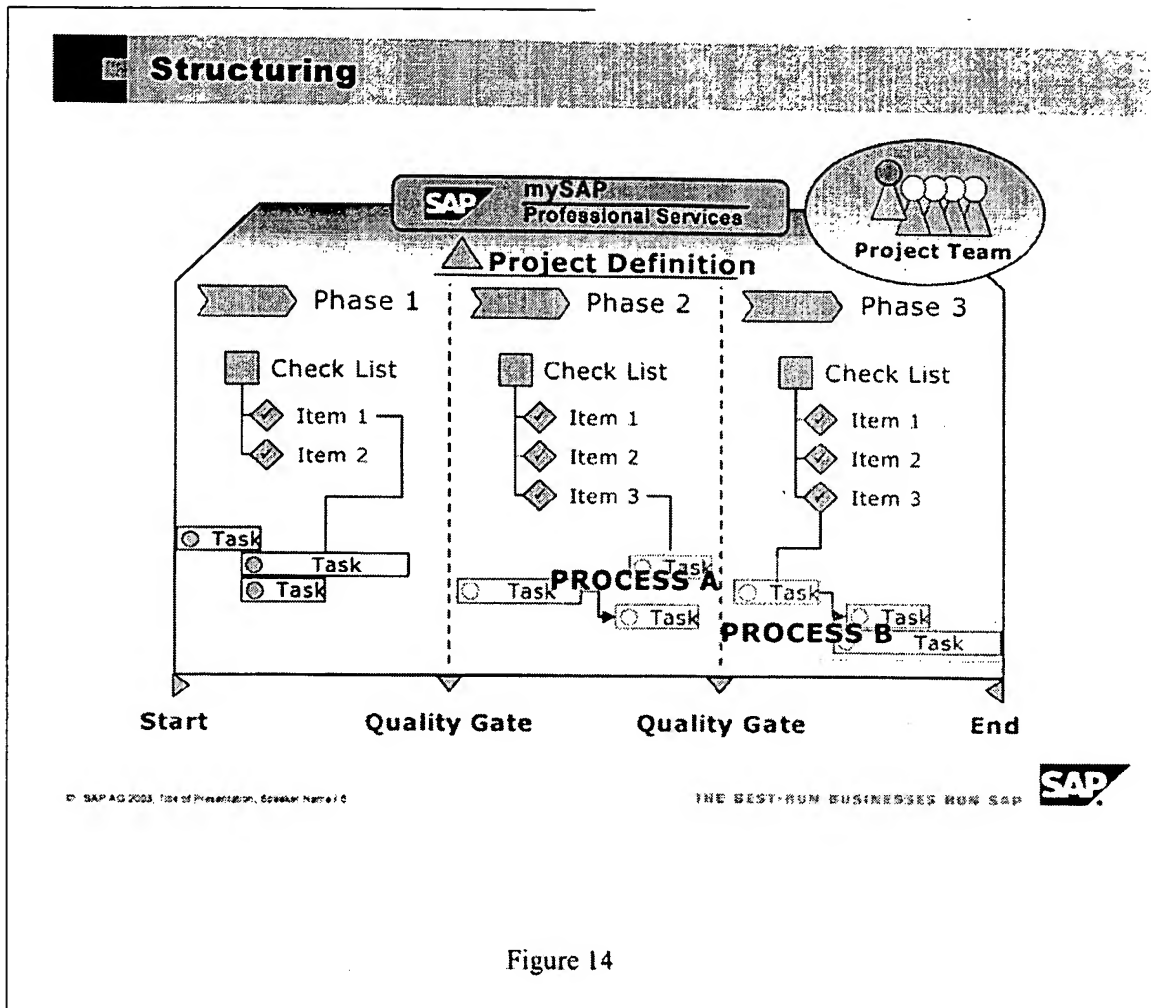


Figure 14

Project: PRP				Start	End	Overhead
• Phase 1						
○ Task 1						
▪ Role: project leader						
• GP: Hans Meier						
○ Task 2						
▪ Role: HR-Consultant						
• GP: Fritz Müller						
○ Task 3						
• Phase 2						
○ Task 4						
▪ Role: FI-Consultant						
○ Task 5						
▪ Role: HR-Consultant						
• Role: project leader						
○ GP: Hans Meier						
○ Task 1						
• Role: HR-Consultant						
○ GP: Fritz Müller						
○ Task 2						
○ Task 5						
• Role: FI-Consultant						
○ Task 4						
• GP: Hans Meier						
○ Role: project leader						
▪ Task 1						
• GP: Fritz Müller						
○ Role: HR-Consultant						
▪ Task 2						
▪ Task 5						

Figure 15:

Figure 16:

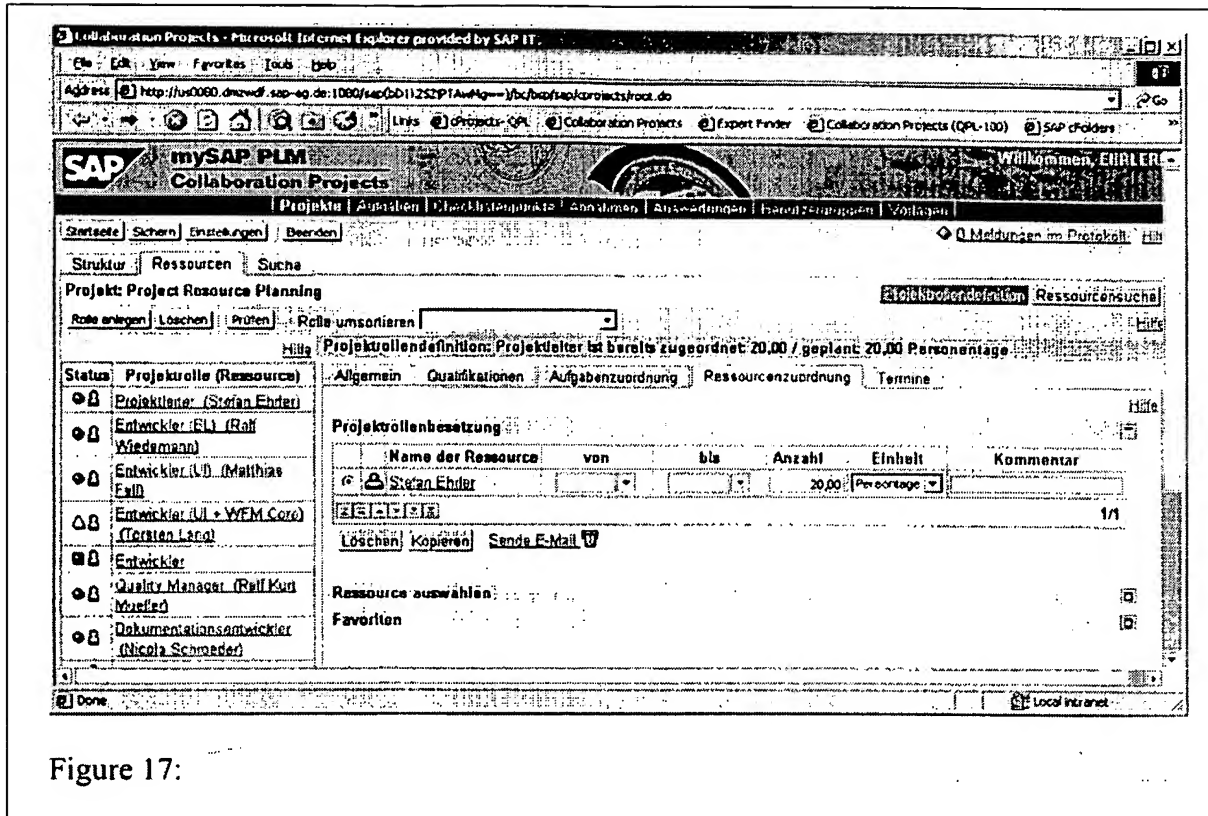


Figure 17:

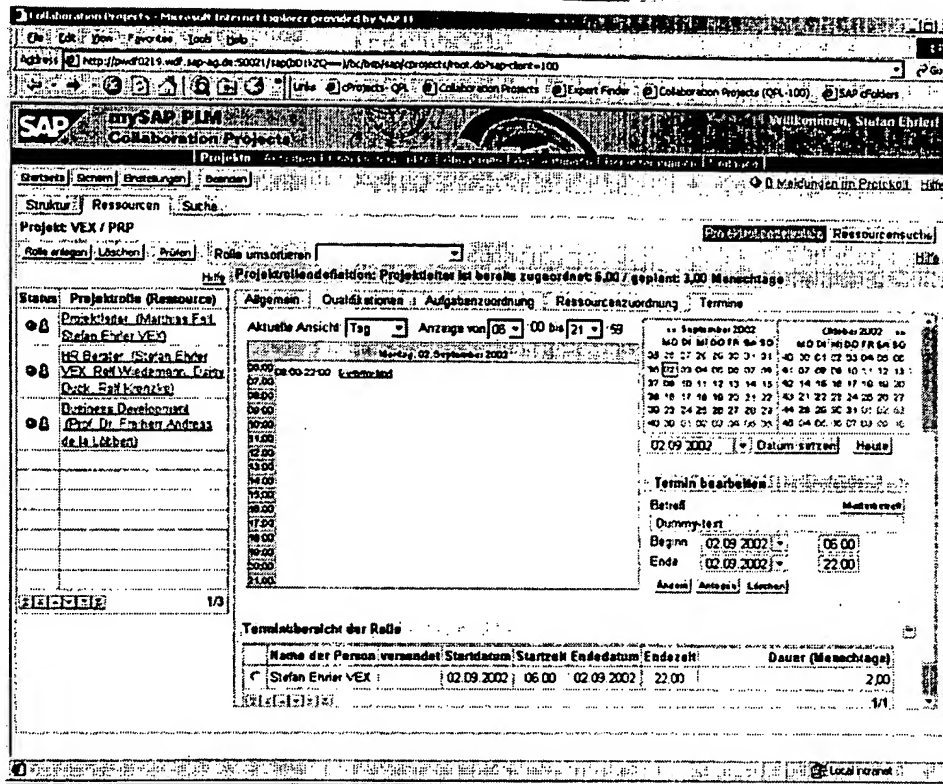


Fig 18:

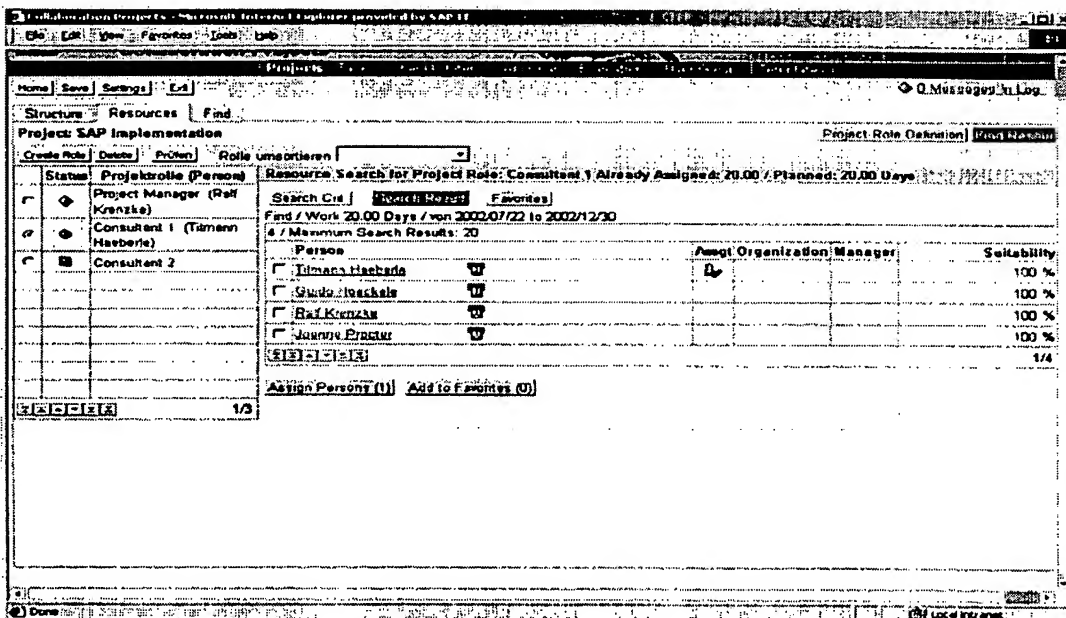


Figure 19

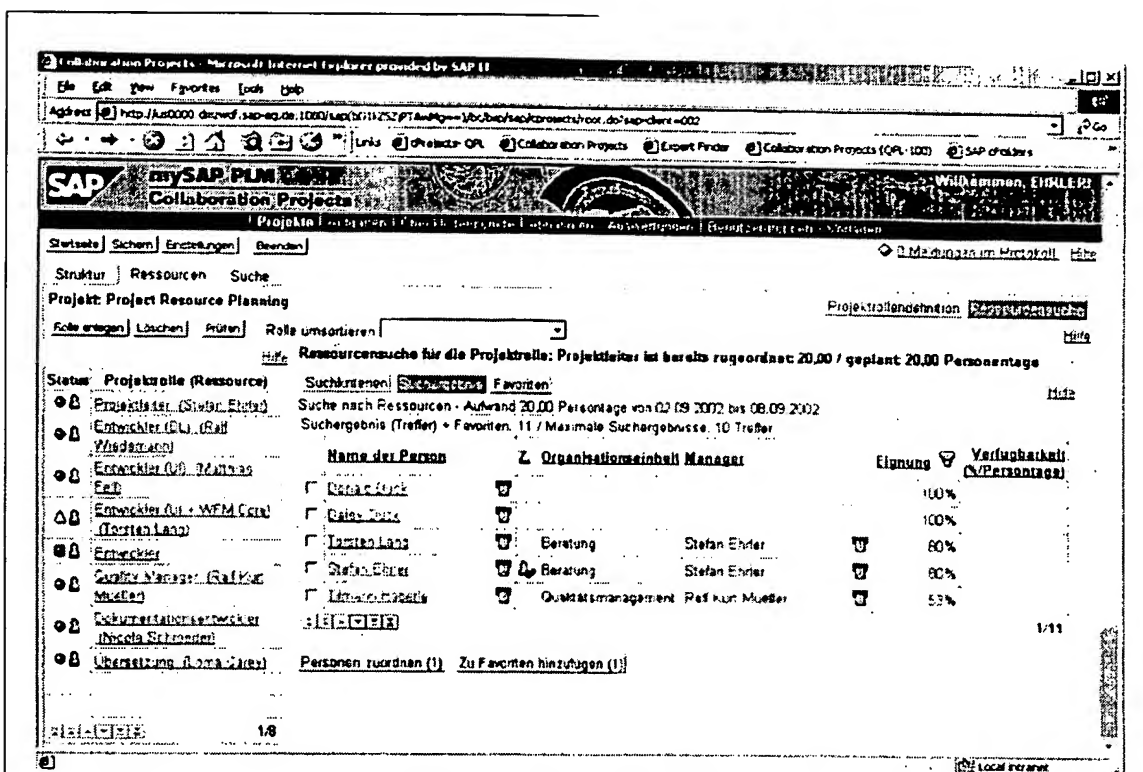


Figure 20

Task Recurrence

Recurrence pattern

☐ Daily
☒ **Weekly**
☐ Monthly
☐ Yearly

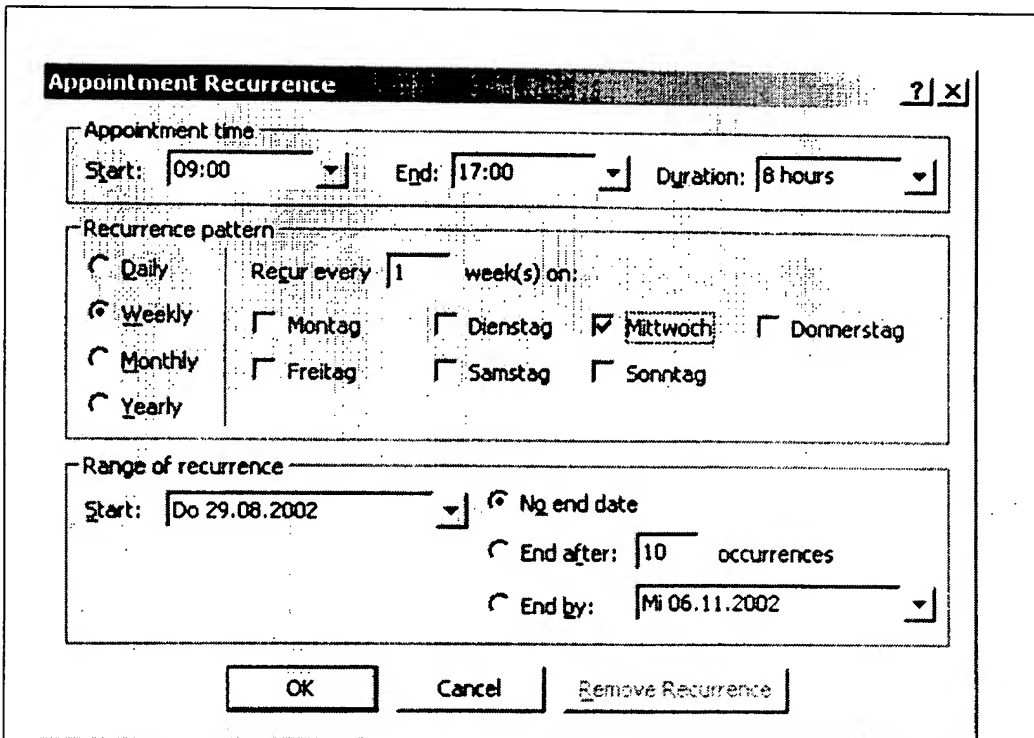
☒ Recur every 1 week(s) on
☐ Montag ☐ Dienstag ☐ Mittwoch ☐ Donnerstag
☒ Freitag ☐ Samstag ☐ Sonntag

☐ Regenerate new task 1 week(s) after each task is completed

Range of recurrence:

Start: Fr 09.08.2002
☒ No end date
☐ End after: 10 occurrences
☐ End by: Fr 11.10.2002

Figure 21



Appointment Recurrence ? X

Appointment time
Start: 09:00 End: 17:00 Duration: 8 hours

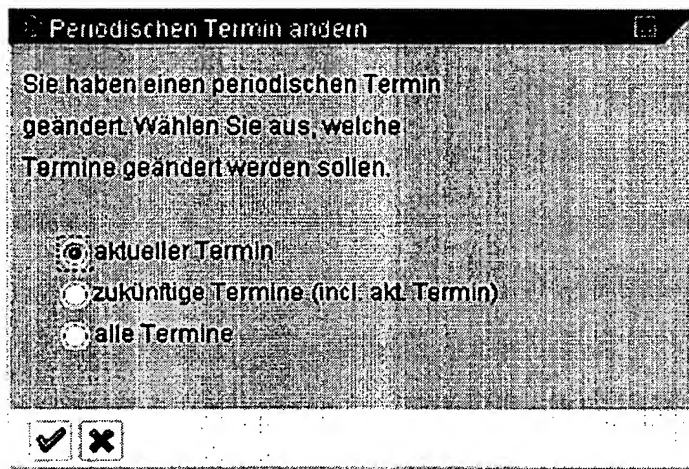
Recurrence pattern
☐ Daily
☒ Weekly
☐ Monthly
☐ Yearly

Recur every 1 week(s) on:
☐ Montag ☐ Dienstag ☒ Mittwoch ☐ Donnerstag
☐ Freitag ☐ Samstag ☐ Sonntag

Range of recurrence
Start: Do 29.08.2002
☒ No end date
☐ End after: 10 occurrences
☐ End by: Mi 06.11.2002

OK Cancel Remove Recurrence

Figure 22



Periodischen Termin ändern

Sie haben einen periodischen Termin geändert. Wählen Sie aus, welche Termine geändert werden sollen.

☒ aktueller Termin
☐ zukünftige Termine (incl. akt. Termin)
☐ alle Termine

✓ ✗

Fig 23

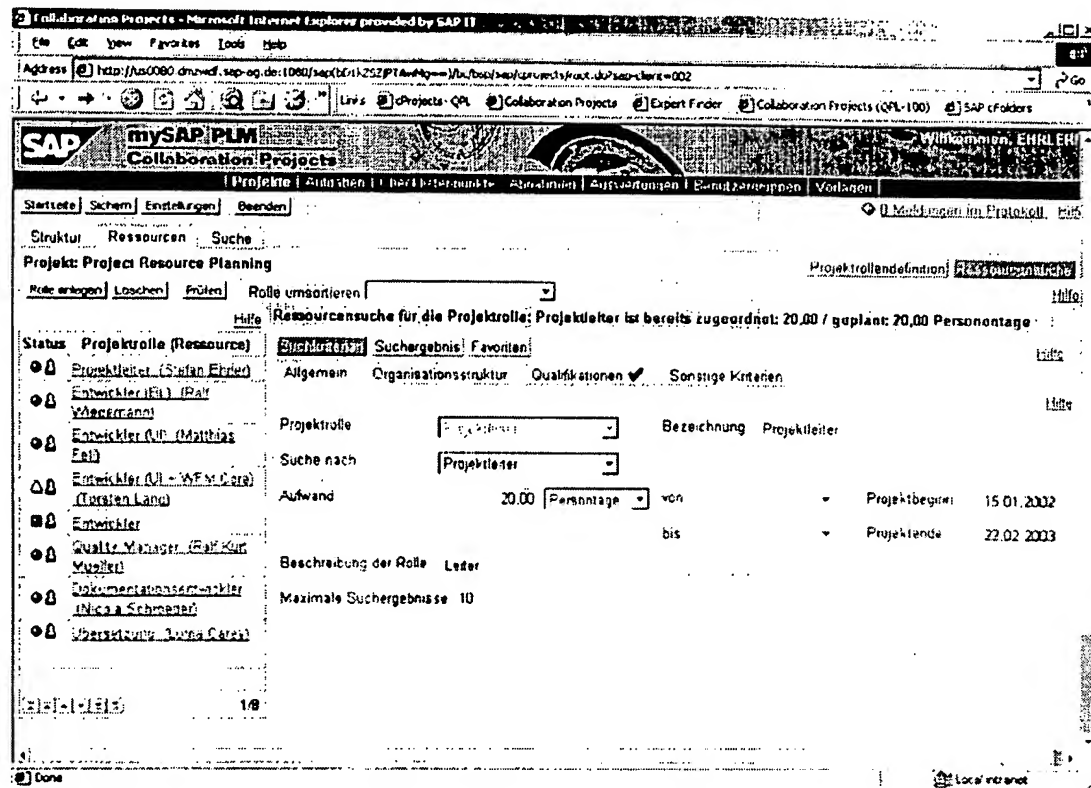


Fig 24

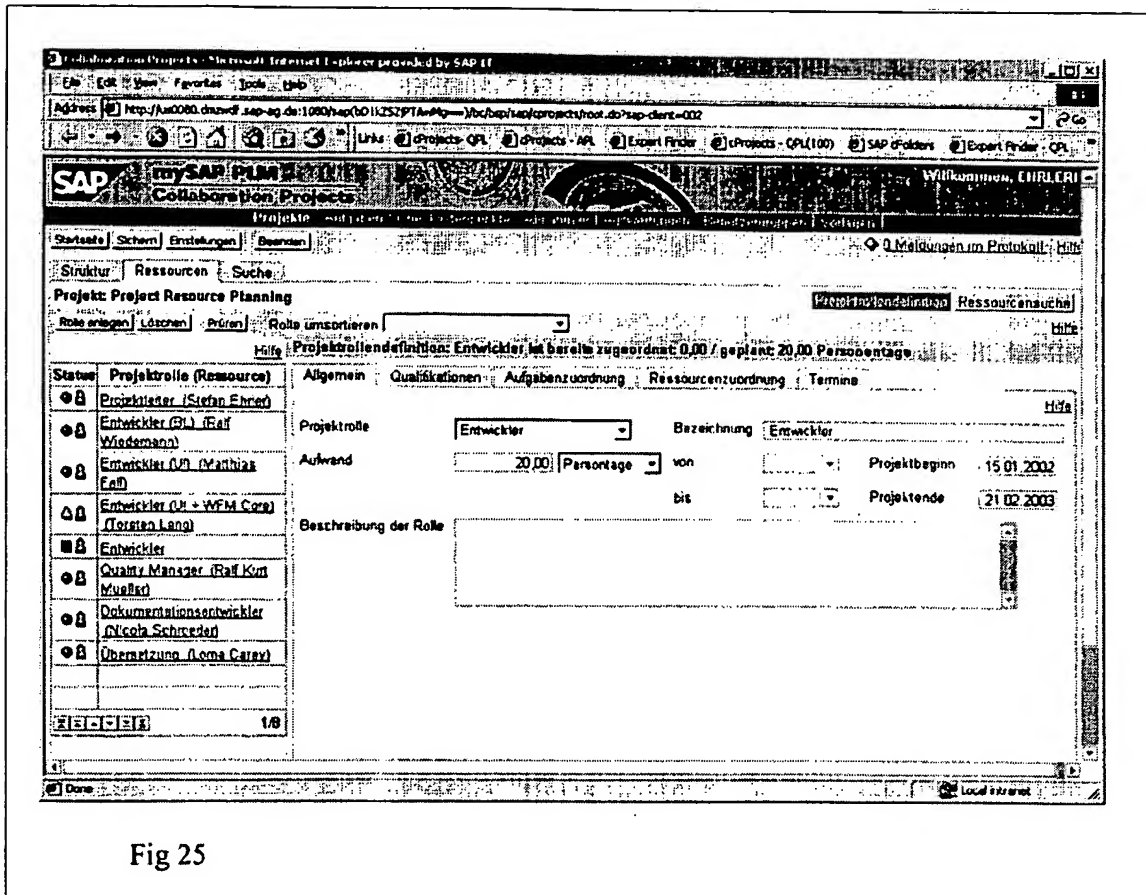


Fig 25

Project Resource Planning - Microsoft Internet Explorer provided by SAP IT

Address: E:\usability\Prototypen\Version2\Projektsuche\Criteria\Fundenliste.htm

Links: Projects - CPL Collaboration Projects Expert Finder Collaboration Projects (CPL-100)

Project Resource Planning Welcome, Matthias Harbusch **SAP**

Overview Project Identification Search Projects for Resources Reporting

Search Projects for Erwin Meler to 01.11.2001 to 30.11.2001

Filter: ...

General Org Structure Customers Potential Projects

☐ Search in all Customers
☒ Search in Customer list Consultant customer contacts in the last 1 Year Industry All Refresh Customer list

Search Customer	Project	Industry	Last Contact
<input checked="" type="checkbox"/> ABB, Ludwigstraße 138, 69454 Ludwigshafen	R/3-Implementation	Chemical	20.05.2001
<input checked="" type="checkbox"/> Freudenberg	R/3-Implementation-FI	Chemical	30.01.2001
<input checked="" type="checkbox"/> Aventis	R/3-Implementation	Chemical	30.04.2001
<input checked="" type="checkbox"/> Deutsche Bank	R/3-Implementation CO	Banking	15.07.2001
<input checked="" type="checkbox"/> Stadt Mannheim	R/3-Implementation	Public Sector	23.03.2001
<input checked="" type="checkbox"/> Schering	R/3-Implementation	Chemical	23.06.2001

Local intranet

Figure 26

Project Resource Planning - Microsoft Internet Explorer provided by SAP IT

Address: E:\usability\Prototypen\Version2\Projektsuche\Criteria\Projektsuche.htm

Links: Projects - CPL Collaboration Projects Expert Finder Collaboration Projects (CPL-100) SAP folders

Project Resource Planning Welcome, Matthias Harbusch **SAP**

Overview Project Identification Search Projects for Resources Reporting

Search Projects for Erwin Meler to 01.11.2001 to 30.11.2001

Back to Search Criteria Add to Potential Projects Assign Person

Results of Project Search

Project	Role	Customer	Rate of Suitability	From	To	Planned Assignment Staffed Assignment	responsible Org.-Unit
<input checked="" type="checkbox"/> CRM Implementation	EL-Beater	ABB, Mannheim	70 %	01.10.2001	31.10.2001	15/2 Days	Bereich Süd
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							

Local intranet

Figure 27

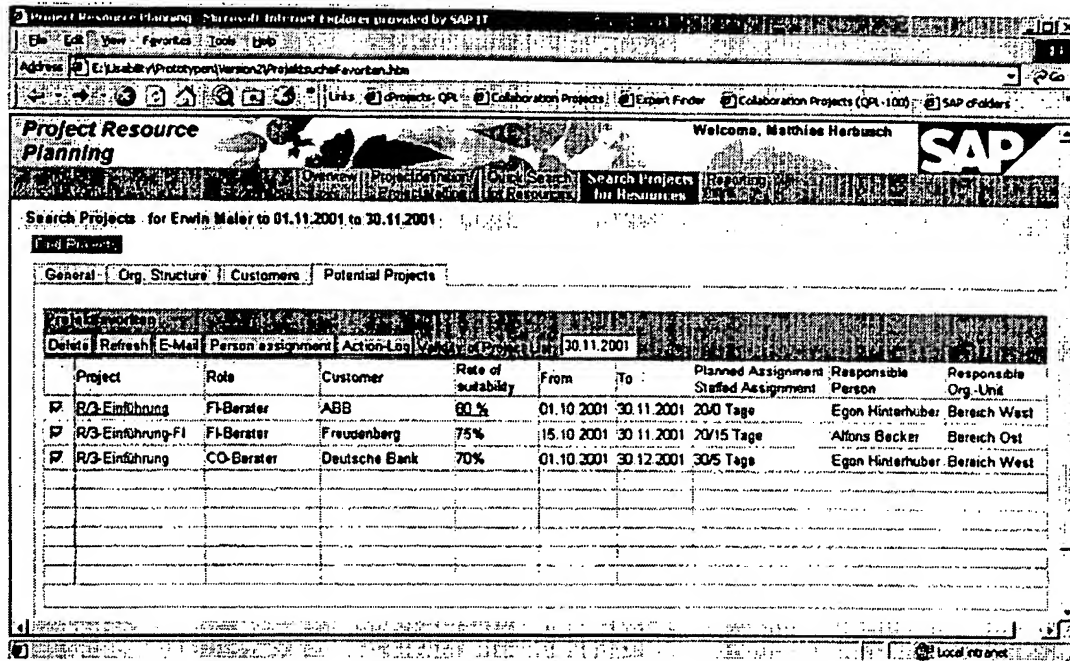


Figure 28

<u>PRP 2.0</u>	<u>WFM Core</u>	<u>Groupware</u>
Project role	Demand	No
Business partner	Resource	Groupware-participant
Resource allocation: Allocation between project role and Business partner	"Sub-Demand" – refinement of the Demand for project role	Groupware-Task (Sub- Demand GUID is present in the category)
Appointments of the Business partner	Assignment between Resource and Sub- Demand	Groupware-appointment (Sub-Demand GUID is present in the category)
Task	No	No

<u>PRP 3.0</u>	<u>WFM Core</u>	<u>Groupware</u>
Project role	Demand	No
Business partner	Resource	Groupware participant
Resource allocation: Allocation between project role and Business partner	Capacitive Assignment between Demand and Resource	Groupware-Task (Assignment GUID of the capacitive Assignment belongs in the category)
Appointments of the Business partner	Refined Assignment (Parent = Capacitive Assignment) between Resource und Demand	Groupware-Appointment (Parent-Assignment GUID of the capacitive Assignments belongs in the category)
Task	No	No

Figure 29

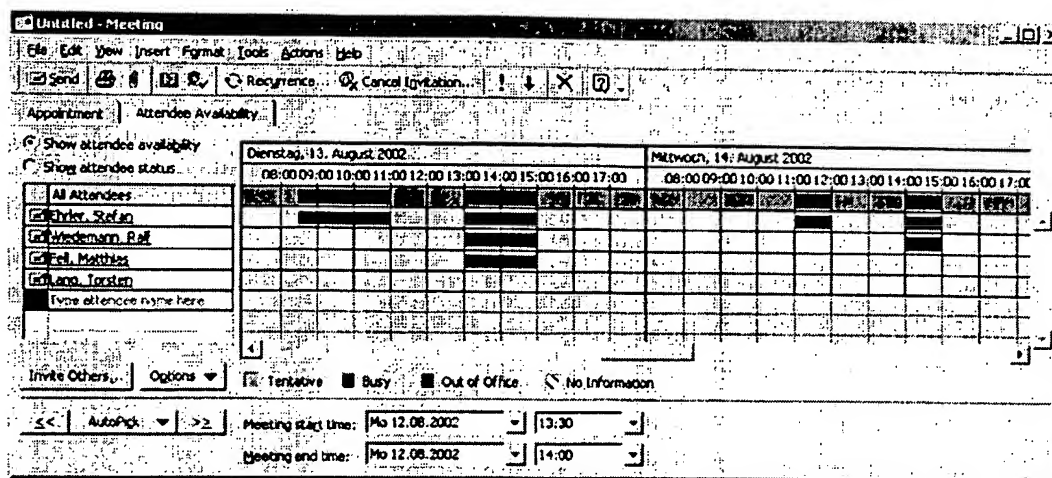


Figure 30 : Free-/Busy-Analysis for several persons